GRM

Government Receipts Management

FreeBalance®

The FreeBalance Accountability Suite™ is the only public financial management solution designed exclusively for government.

(GRM) Government Receipts Management is one of the six core product pillars within the FreeBalance Accountability Suite™.

Comprised of a number of modules that can be implemented individually or as part of a unified solution, the **GRM pillar enables governments to raise revenue and collect receipts.**

The FreeBalance Accountability Suite™

CSM · GTM · PFM · GRM · PEM · GPM

Modules

The GRM modules enable the unique revenue raising mechanisms of government, such as taxation.

- **Bill Presentment**
- **Case Management**
- **Cashiering**
- **Corporate Income Tax Administration**
- **Customer Relationship Management**
- **Customs Taxation**
- **Government Receipts Management**
- **Permits and Licensing**
- **Personal Income Tax Administration**
- **Property Taxes**
- **Utility Billing**

GRM Modules

(GRRV) Government Receipts Management

Supports revenue and tax collection.

(GRCS) Cashiering

Supports multiple cashier stations, with proper audit trail per cashier and daily reconciliation processes. Manages different payments methods, bank deposits, print receipts and automatically generates revenue budget execution transactions.

(GRPL) Permits and Licensing

Manages corporate and professional academic licenses and permits.

(GRCE) Customs Taxation

Customs software that supports the processing of taxation as well as import tariffs.

(GRCT) Corporate Income Tax Administration

Integrated tax data architecture providing a single view of taxpayers' history. Improves revenue generation and enables tracking while also reducing fraud and non-compliance issues. Enables management of complex policy and legislative changes.

(GRPI) Personal Income Tax Administration

Provides case management functionality including revenue and payments as well as fraud detection and audit.

Features

Non-Tax Revenue
- Supports government sales and other income including licensing and permits.

Tax Revenue
- Supports tax administration for income, business, imports and property.

Billing and Receipts
- Supports receipts collection including utility billing, collections and cashiering.

GRM Modules

(GRPT) Property Taxes

Calculates corporate and personal property taxes. Provides functionality to bill, maintain, collect, distribute and track properties and associated taxes. Capability to adjust property class codes, interest calculations for delinquent taxes, levies and taxing authorities, as well as tracking transfers of ownership.

(GRBP) Bill Presentment

Supports the electronic presentation of bills including statements, utility billing and to-date billing.

(GRCM) Case Management

Assists with the automation of collections, correspondence and case details with a built in workflow for case processing, reviewers and approvers. The system also provides case tracking metrics and the ability to export case information to PDF, MS Word and Excel formats.

(GRCR) Customer Relationship Management

Generalized e-sales and e-invoice functionality that helps to drive sales productivity and market effectiveness through social insight and business intelligence. Includes customer data management, workflow and reporting capabilities.

(GRUB) Utility Billing

Billing for utilities like water and gas including collection management functionality. Allows consumers to enter meter readings into a meter reading worksheet. Imports data from the computer and export via PDF, MS Word and Excel. Payments, adjustments and charges are posted real time to customers' accounts.

Benefits

Taxation
- Supports income, property, custom, excise and sales taxes at national and sub-national levels.

Permits and Licensing
- Manages permits, licenses, certifications, user fees, fines and other government processes that collect revenue.

Government Sales
- Manages the sales of government assets, products and services.

Collection Management
- Supports front and back office receipts handling, collections, invoicing, statements and dunning letters.

Customer and Taxpayer Management
- Manages citizen and corporate information and identity across revenue systems.

FreeBalance Accountability Suite™

The FreeBalance Accountability Suite™ is available in six base configurations to meet different Government Resource Planning (GRP) requirements

GPM — Government Performance Management

Performance management empowers government to achieve better results through access to data. Tying performance directly to budgeting allows for improved outcomes.

PFM — Public Financials Management

Commitment accounting and budget management are unique to the public sector, enabling budgetary and commitment controls. This includes budget and commitment accounting, assets and inventory.

PEM — Public Expenditure Management

Public expenditure management reflects all functions related to government spending. This includes expenditures, purchasing, procurement, grants and social programs.

GTM — Government Treasury Management

Treasury management enables governments to manage debt and investments. Treasury Management includes bank reconciliation and cash management.

GRM — Government Receipts Management

Governments raise revenue and collect receipts through a number of means. This includes non-tax revenue, taxation and billing and receipts.

CSM — Civil Service Management

Civil service management enables governments to manage the civil service cycle from recruitment through retirement. This includes human resources and workforce, payroll, pensions, benefits and self-service.

FreeBalance is a purpose-led organization dedicated to improving citizen wellbeing around the world
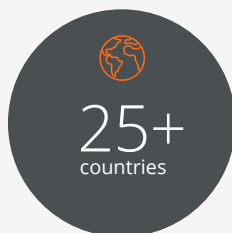
FreeBalance Overview

We believe strongly in fiscal transparency and accountability and our products help bring the power of open government to citizens and decision-makers around the world.

With a successful track record of almost 40 years and operations in 25+ countries,

FreeBalance has unparalleled experience in public finance reform and is a specialized Business-to-Government (B2G) firm.

FreeBalance is a proud signatory of the UN Global Compact.

39 years	25+ countries	$425bn budgets	580k civil servants	890m citizens

Tegucigalpa, Honduras

Supported International Standards

The FreeBalance Accountability Suite™ supports the highest international standards for fiscal management and accounting, including those from:

- United Nations
- International Monetary Fund
- World Bank
- International Financial Reporting Standards (IFRS)
- International Federation of Accountants (IFAC)
- Millennium Challenge Corporation (MCC)

Solid Foundation

The FreeBalance Accountability Platform™ is a web-based, Java-powered platform designed for government financial management. Our applications support centralized environment but are also flexible enough to accommodate decentralized and hybrid models.

Contact FreeBalance

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